

Sample Project 1 – Mobile Driver's License (mDL) Program

Indiana BMV STARS Project-Based Work

Table of Contents



Indiana BMV mDL Sample Proposal



4 Project Description

6 Project Justification

7 Project Scope & Approach

9 Staffing Plan, Costs & Work Logistics

11 Release Management

12 Added Value Assessment

13 Performance Standards

14 Security Impacts

15 Deliverables & Work Products

16 Implementation Schedule

17 Experience Delivering Similar Solutions

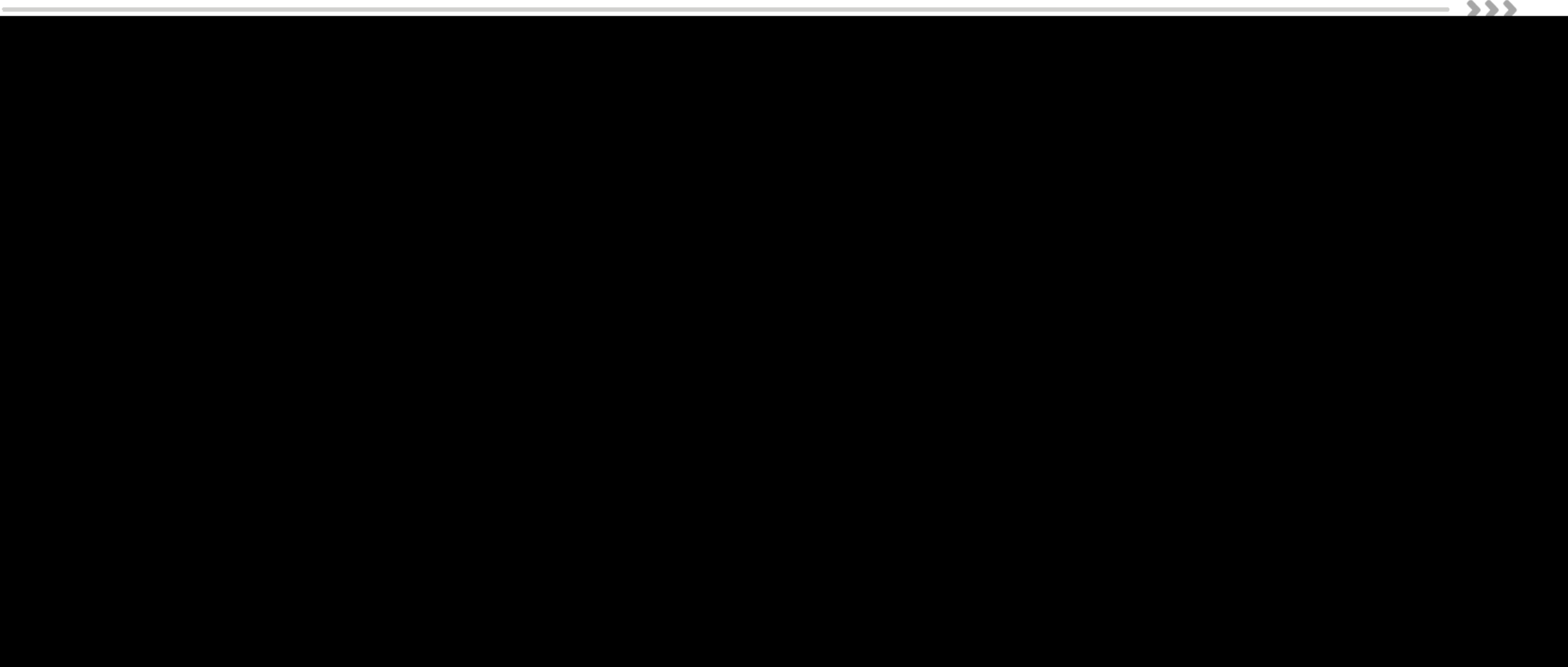
18 Additional Relevant Information

DESCRIPTION OF THE PROPOSED CHANGE

Mobile Driver's License Program

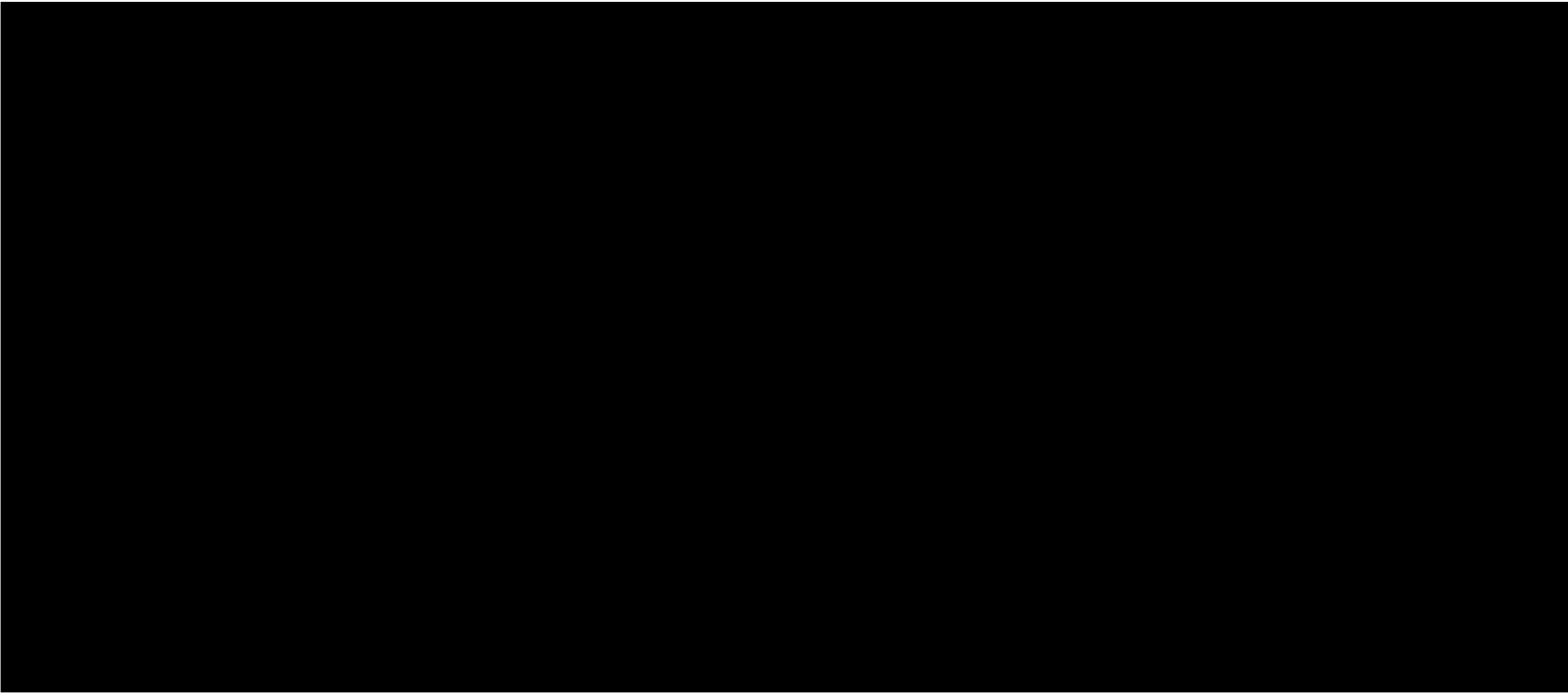


COMPONENTS OF THE CHANGE



mDL Critical Success Factors

A successful mDL program requires several key components –



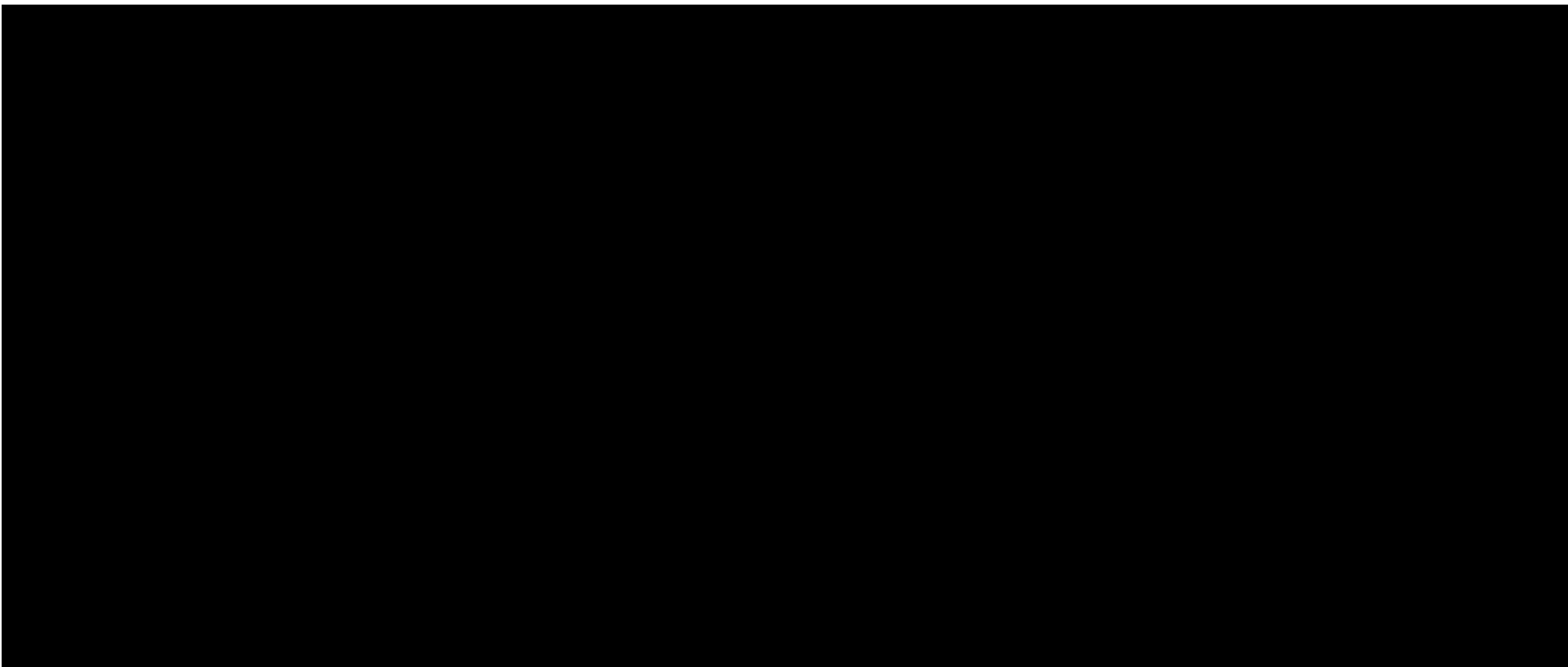
mDL Project Justification

Establishing an mDL program is justified based on



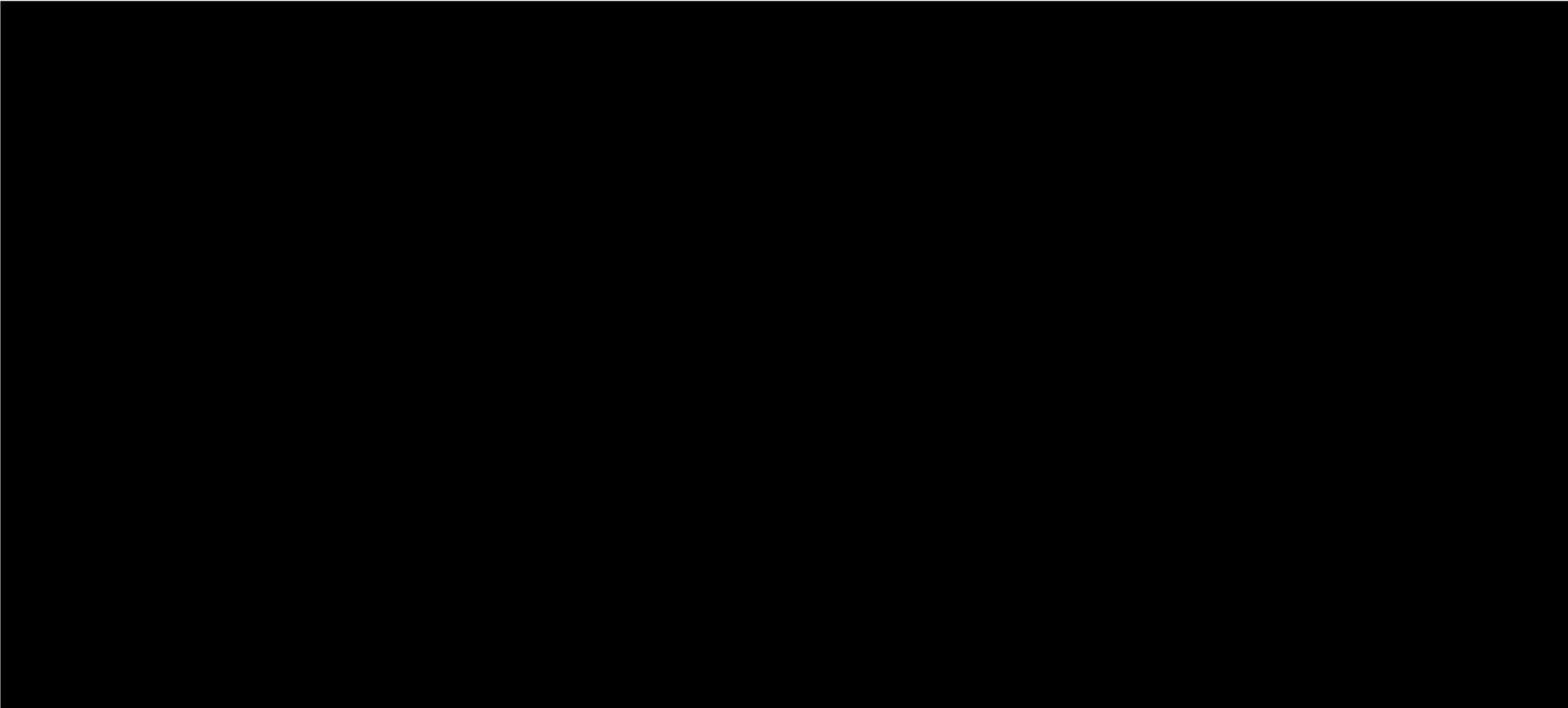
mDL Project Scope

The scope of the mDL effort will be informed by the BMV's SDLC expectations as well as the BMV's pre-project deliberations. Deloitte anticipates the project will encompass the following scope areas. Delivery in one or more scope areas may be executed in parallel.



Our mDL Approach

We recommend a [REDACTED] approach to successfully design and implement a robust mDL program for the State of Indiana.



Staffing the mDL Project

Based on our industry insights from prior mDL implementations with wallet providers, we propose

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

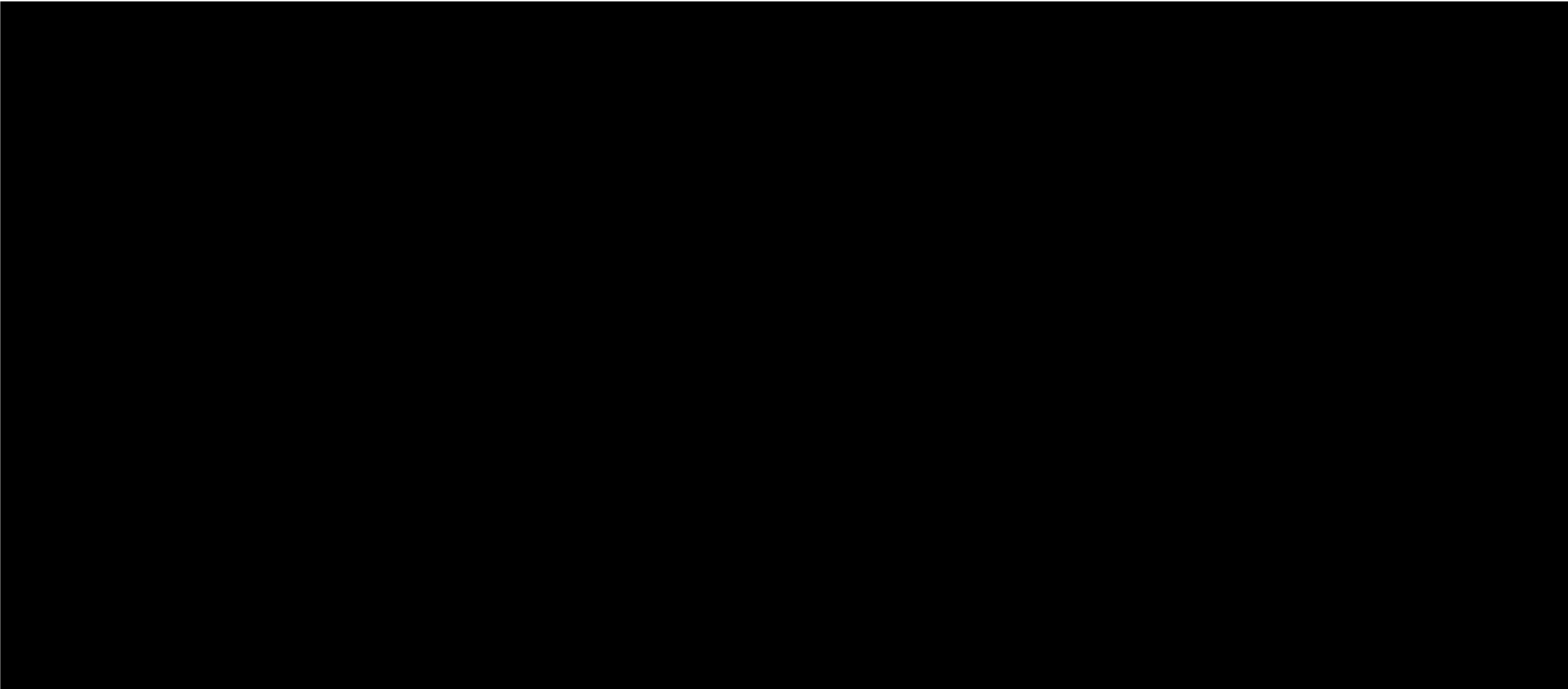
mDL Staffing Costs, Work Locations & Hours

We propose a base project team for the



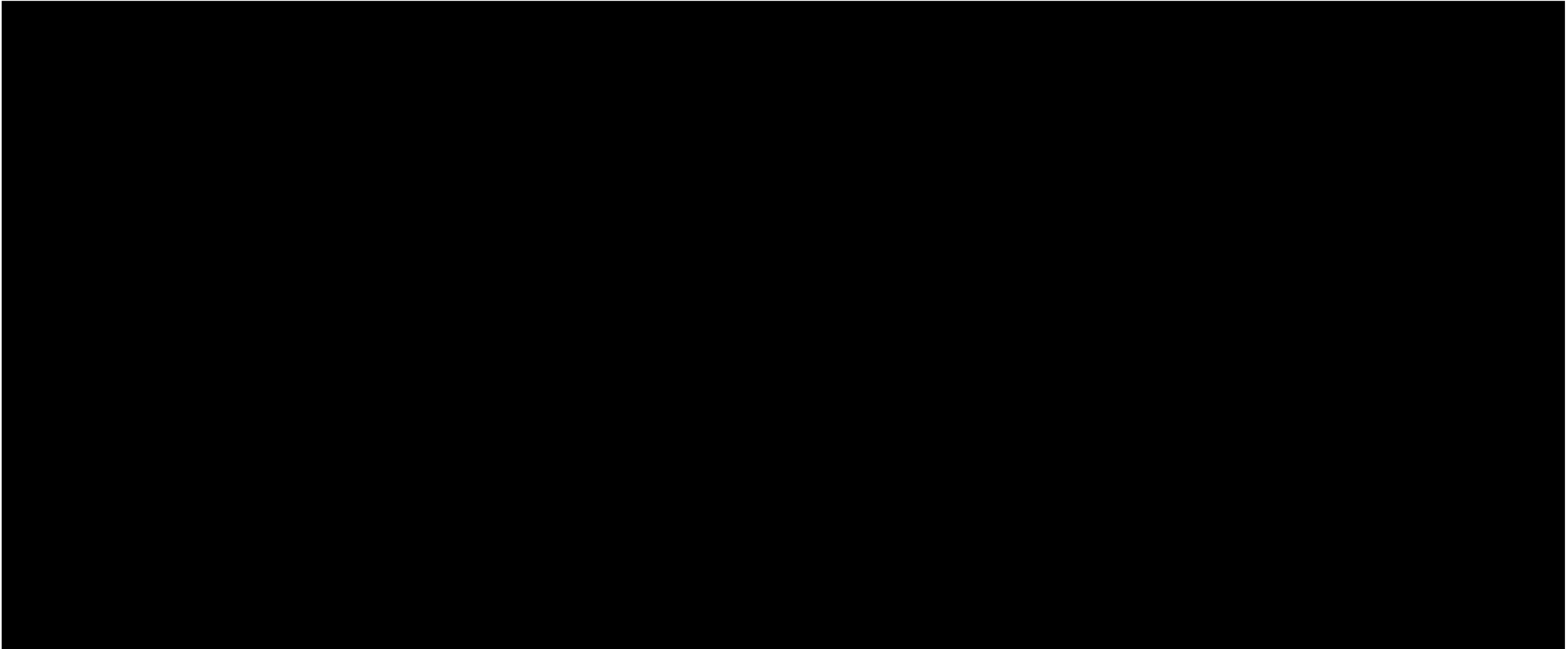
mDL Release Cycle

Release cycles will be based on the overarching phases of the mDL project –



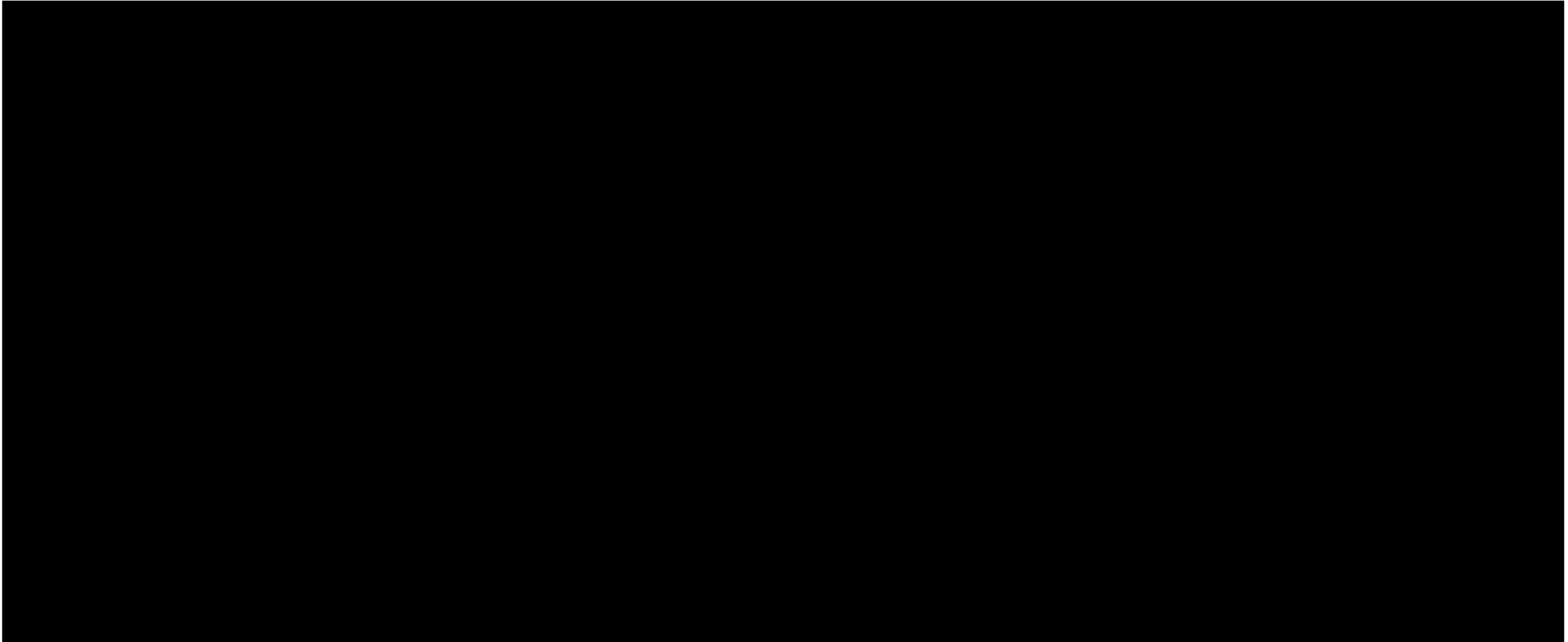
Added Value of mDL for the State of Indiana

A successful mDL program not only improves the BMV experience for Indiana residents, but also differentiates the State as a forward-leaning, innovative, and welcoming place to live and work.



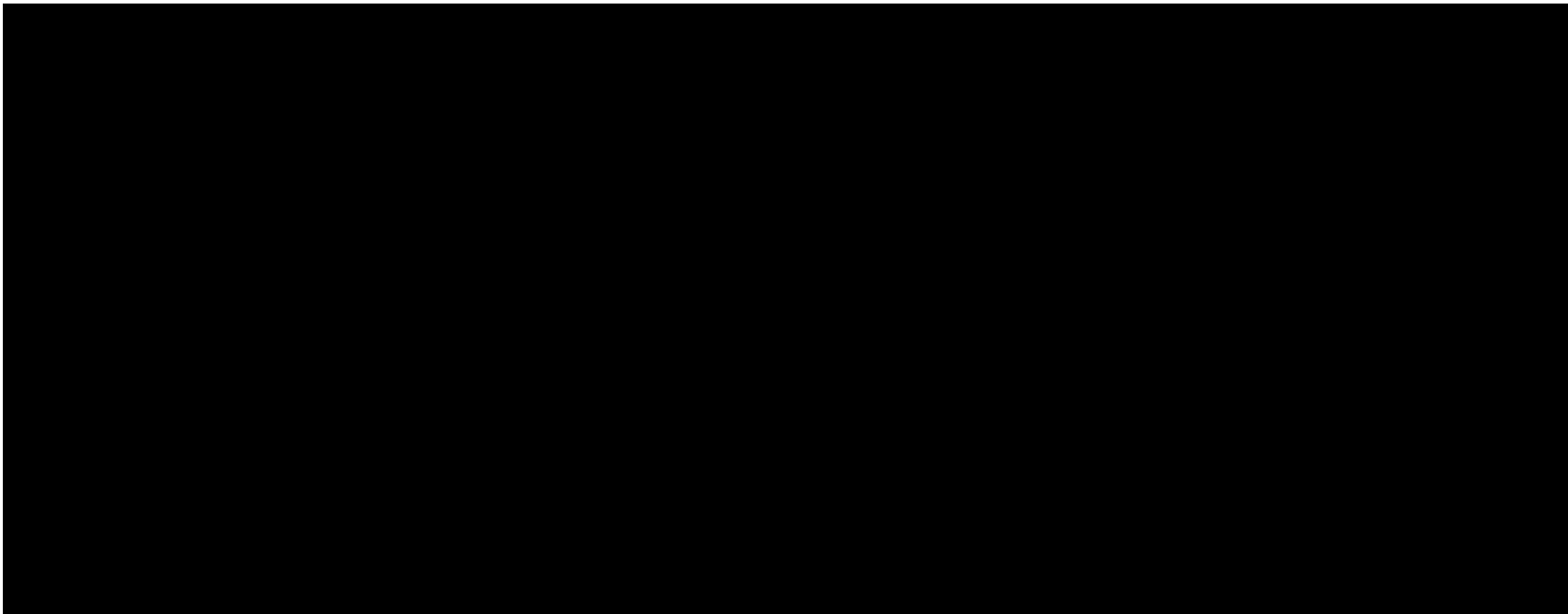
mDL Key Performance Indicators

Based on our experience, the BMV will find it helpful to track at least the following KPIs in order validate the mDL program is meeting the needs of the State and its stakeholders. See below for notional targets.



Security Impacts of the mDL Program

mDL issuance processes create new requirements and systems with public end points on customer devices, opening up cybersecurity considerations that must be addressed.



mDL Deliverables & Work Products

A sample list of deliverables and work products the BMV may consider as it scopes the mDL project-based work.



PROJECT SCHEDULE

mDL Project Schedule



Deloitte's Experience Benefits BMV

We bring the necessary market insights, technical excellence, and policy expertise to reduce mDL program risk

Further Considerations

In our experience



Wrap-up





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